**Yesenia Zoghayyer**

415-481-8237 • yeseniazo612@gmail.com • San Francisco, CA

**RELEVANT SKILLS**

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| --- | --- | --- |
| * Microsoft Office Suite * Windows 7, 10 * Presto | * HTML/CSS/JavaScript * jQuery * SQL | * P4V * JIRA * Confluence |

**EXPERIENCE**

**LinkedIn** San Francisco, CA August 2018 - Current

*QA Data Analyst – Contractor*

* Primary source of data labeling, validation and analysis requests
* Provide Quality Assurance support to LinkedIn’s data ingestion and insights product engineering teams
* Analyze and validate company information from our data set, using SQL queries through Presto/Hive
* Ensure the quality of LinkedIn’s ingested data by conducting manual data review and scaling using crowdsourcing tools such as Figure8/Crowd-flower
* Identify errors from logs, investigate solutions and communicate issues with Engineering teams

**Electronic Arts Inc.** Redwood City, CA August 2017 – August 2018

*QA Analyst - Contractor*

* Performed more than 9 daily system checks to promote LKG (Last Known Good) on game/tools to avoid potential blockers, increasing game accuracy to 95% and allowing developers to move the game forward to the next phase of testing on schedule
* Documented and delivered up to 10 major bug reports per day in JIRA to development team (Producers, Engineers, Artists) to eliminate LKG blockers, and retested all updates to ensure bugs were repaired
* Developed more than 100 strong and specific test cases in Excel on a Sims 4 feature, specifying execution preconditions and expected outcomes while maintaining constant communication with the Design and Production teams
* Supported team member with Performance Testing to ensure in-game functionality

**Electronic Arts Inc.** Redwood City, CA February 2017 – July 2017

*QA Analyst Intern*

* Performed more than 6 daily system checks to promote LKG (Last Known Good) on game/tools to avoid potential blockers, increasing game accuracy to 85% and allowing developers to move the game forward to the next phase of testing on schedule
* Documented and delivered up to 10 major bug reports per day in JIRA to development team (Producers, Engineers, Artists) to eliminate LKG blockers, and retested all updates to ensure bugs were repaired
* Developed more than 50 strong and specific test cases in Excel on a Sims 4 feature, specifying execution preconditions and expected outcomes while maintaining constant communication with the Design and Production teams

**EDUCATION**

**Year Up / Foothill College,** San Francisco, CA September 2016 – July 2017

*Year Up is an intensive, competitive technical training and career development program with 250 corporate partners, graduating 1,500 students annually across ten cities. The program includes college-level courses, professional training, and a six-month internship.*

* Completed coursework in Project Coordination, Web Development, Network System Admin, IT Helpdesk, Professional Skills, and Business Communications, with specialized training in Quality Assurance, including Databases and Scripting

**City College of San Francisco,** San Francisco, CA January 2014 – April 2016

* Business Administration/CNIT